

# Entry Permit Holder Report

SafeWork SA

Application ID 21345224

Entry Permit Holder	
Full Name:	Joseph Laurence Snelling
Permit Number:	ET-24-01866
Union Represented:	SDA
Worksite Entered	
Business Name:	Sexyland St Mary's
Industry:	Retail Trade
Address:	Shop 1/1293-1295 South Rd, St Marys SA 5042
Date workplace entered:	14/4/2025

**I Joseph Laurence Snelling am of the opinion that the PCBU has contravened the WHS legislation relating to:**

	Alleged Contravention	More information	Was the contravention rectified?
PCBU Alleged Contravention 1	Not maintaining safe systems of work	Workers report frequent incidents of sexual harassment and aggression from customers. Workers report customers have asked for sexual services, customers have called the store whilst engaging in sexual activity and workers have been subjected to flashing. The PCBU does not have any reporting systems to track the frequency of incidents. There is no review process, and when workers raise specific incidents, there is no follow-up or support from PCBU. There	No

		are no policies or training in relation to sexual harassment and customer abuse. Workers report that even when there are repeat offenders, PCBU directs them to never turn down a sale. The frequency and mismanagement of incidents have a significant impact on worker mental health.	
PCBU Alleged Contravention 2	Not maintaining safe systems of work	PCBU has a pornography donation program. Customers can donate used videos. Workers are required to clean donations (often dirty), and there is no procedure or training in relation to cleaning biohazards. Videos are resold without review. Workers are concerned with materials being resold without checks. This is having a significant impact on their mental health.	No
PCBU Alleged Contravention 3	Not maintaining a safe work environment	PCBU trades until 12:00 am. The site location is relatively isolated after business hours; nearby is a pub and a service station. Customers often attend the site intoxicated, leading to increased risk of incidents. The lack of control measures to ensure safety when incidents occur. The site only has one pedestrian entry/exit, does not have a safe space for workers to retreat, you cannot see who is entering the site until they are inside, there is a lack of visibility around the store, lighting around the site is inadequate and workers feel unsafe exiting to their cars late at night. Workers report there is a duress button and have been informed of the cost when used — and not what it does. As such, workers are concerned about using this duress button. Workers report there is allegedly roaming security, but there is no way of contacting them.	No