

# Entry Permit Holder Report

SafeWork SA

Application ID 18887413

Entry Permit Holder	
Full Name:	Belinda Lee Owens
Permit Number:	ET-23-05049
Union Represented:	SDA
Worksite Entered	
Business Name:	Foodland Mount Gambier
Industry:	Retail Trade
Address:	21 HELEN STREET MOUNT GAMBIER SOUTH AUSTRALIA 5290
Date workplace entered:	24/01/2024 12:00:00 AM

I Belinda Lee Owens am of the opinion that the PCBU has contravened the WHS legislation relating to:		
Contravention	More information	Was the contravention rectified?
Not maintaining safe systems of work	Box crusher removed from site. No consultation or communication with workers. 2 hours each morning crushing boxes manually. Workers reported no procedure on safe handling or training provided. PCBU said 'not enough carboard to threaten safety.' Workers reported unsafe levels of carboard in back dock has occurred previously.	No
Not maintaining a safe work environment	Workers reported unsafe staffing levels and workload. Often young workers left at site without trained supervisor and are required to close store. PCBU said they are on site 7:30am – 6:30pm daily. Workers reported this was untrue. PCBU unable to provide accurate information regarding first aid officers, stated 'centre management' have officers if needed. Workers reported they were unaware of process to seek first aid if required. No procedures, training or systems for hazard reporting.	No

Not maintaining safe plant and structures	Mould in the deli cool room fans. PCBU said cleaners comes every 3 months. PCBU reported cleaner due on site in coming weeks. Workers reported fridges leak in deli and meat dept causing slip hazard. Issue reported to PCBU no action taken.	<b>No</b>
Lack of information, training, instruction or supervision	No onboarding procedures regarding safety, PCBU said workers are provided with WHS Act on commencement of employment. No training for 'supervisors' No procedure or training on dealing with customer aggression, PCBU stated workers are to call them if issue arises. No support after incidents occur.	<b>No</b>