

Entry Permit Holder Report

SafeWork SA

Application ID 21881100

Entry Permit Holder	
Full Name:	Guangzhao Chen
Permit Number:	ET-25-01107
Union Represented:	United Workers Union
Worksite Entered	
Business Name:	Smith's Snackfood Company Ltd
Industry:	Manufacturing
Address:	553-567 South Road, Regency Park, South Australia, 5010
Date workplace entered:	01/08/2025

I Guangzhao Chen am of the opinion that the PCBU has contravened the WHS legislation relating to:

	Alleged Contravention	More information	Was the contravention rectified?
PCBU Alleged Contravention 1	Not maintaining safe systems of work	<p>Safety Concerns Regarding Fire Emergency – RBS Line (Monday, 28 July)</p> <p>During my visit, the company provided an explanation of the cause of the fire emergency on the RBS line that occurred on Monday, 28 July. They also outlined the steps taken to address the issue and prevent similar incidents in the future.</p>	Yes

PCBU Alleged Contravention 2	Not maintaining a safe work environment	<p>Safety Concerns – Fire Emergency in Cereal Oven (Tuesday, 29 July at 1:30 AM)</p> <p>We have safety concerns regarding the fire emergency that occurred at 1:30 AM on Tuesday, 29 July, in the cereal line during production.</p> <p>During my visit, the company advised that they are still investigating the cause of the fire and will communicate their findings with our union once available.</p>	No
PCBU Alleged Contravention 3	Not maintaining safe plant and structures	<p>Safety Concerns – Faulty Roof Lights in PC Seasoning Line</p> <p>We had raised safety concerns regarding four faulty roof lights in the PC seasoning line.</p> <p>During my visit, it appeared that the lights had been fixed as of 31 July 2025.</p>	Yes
PCBU Alleged Contravention 4	Not maintaining safe systems of work	<p>Safety Concerns – Emergency Evacuation System</p> <ul style="list-style-type: none"> • We have received serious safety concerns regarding the emergency evacuation system during the fire emergency on the night of 29 July. Members reported that the initial alert, accompanied by yellow lights, lasted for 6–8 minutes before switching to red evacuation lights. However, the red lights remained on for only about 20 seconds before the entire evacuation system stopped functioning. This caused significant confusion and concern among workers. • Further concerns were raised about the palletising area in the warehouse. There were no visible alarm lights, and the evacuation speaker was difficult to hear due to machinery noise. Members reported that some workers in the warehouse were unaware of the fire emergency and continued working throughout the incident. 	No

		During my visit, the company advised that they were not previously aware of these issues and will investigate further and provide an update soon.	
PCBU Alleged Contravention 5	Not maintaining safe systems of work	<p>Safety Concern – Lack of Supervision on Weekend Night Shifts</p> <p>Our members have raised concerns that there is no team leader, manager or contact person present during weekend night shifts (Friday, Saturday, and Sunday nights). Workers are unsure who to contact in the event of an emergency, which raises serious safety concerns.</p> <p>During my visit, the company stated they were not aware of this issue and will look into it and get back to me.</p>	No