

Entry Permit Holder Report

SafeWork SA

Application ID 19468952

Entry Permit Holder	
Full Name:	Simone Ward
Permit Number:	ET-23-05051
Union Represented:	SDA
Worksite Entered	
Business Name:	Sunglass Hut Glenelg
Industry:	Retail Trade
Address:	1 47 JETTY ROAD GLENELG SOUTH AUSTRALIA 5045
Date workplace entered:	20/05/2024 12:00:00 AM

I Simone Ward am of the opinion that the PCBU has contravened the WHS legislation relating to:		
Contravention	More information	Was the contravention rectified?
Not maintaining safe systems of work	PCBU has not appropriately managed identified hazards. No consultation since incidents have occurred and no control measures have been implemented. The site lacks appropriate controls to reduce potential customer theft and in turn abuse. For example, no CCTV, high value objects are not appropriately secured, absence of a lockable storeroom and place for workers to secure personal valuables, lack of procedure for aggressive situations and restricted entry/exit through backdoor due to stock.	No
Not maintaining a safe work environment	Site is a target for theft, which has resulted in aggressive and violent incidents with customers. PCBU on site could not access the reporting system, was aware of multiple incidents of customer aggression. Workers reported incident that they were involved in. One incident of verbal abuse and one where a customer pushed the	No

	worker. Workers often working alone and feel they are vulnerable to aggressive situations.	
Inadequate monitoring of the health of workers and the conditions at the workplace	Workers have raised concerns regarding their psychological wellbeing and physical safety and PCBU has not acted. Customer abuse and violence has had significant impact on workers and the PCBU has not appropriately engaged.	No