

Entry Permit Holder Report

SafeWork SA

Application ID 20641947

Entry Permit Holder	
Full Name:	Alahna Cuadra
Permit Number:	ET-23-05050
Union Represented:	SDA
Worksite Entered	
Business Name:	McDonald's West Lakes
Industry:	Other Fast Food
Address:	Turner Dr, West Lakes SA 5021
Date workplace entered:	04/12/2024

I Alahna Cuadra am of the opinion that the PCBU has contravened the WHS legislation relating to:

	Alleged Contravention	More information	Was the contravention rectified?
PCBU Alleged Contravention 1	Not maintaining a safe work environment	Workers reported to the SDA that they are being denied access to water and bathroom breaks, leading to incidents of heat stress and psychosocial risk. The PCBU has instructed that water cannot be kept at workstations; workers must store it in the crew room and request permission to leave their workstation for a drink or bathroom break. During hot conditions, the AC is ineffective in areas like the kitchen centre and drive-thru, increasing the need for hydration. When the service is busy, requests for breaks are often	No



		<p>denied, with workers told to "wait" until demand eases, which can take a long time. Workers report management calling them "annoying" for asking for water or bathroom access. Three workers experienced and reported incidents of heat stress, and another worker was denied necessary medication during shifts.</p>	
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