

# Entry Permit Holder Report

SafeWork SA

Application ID 21725381

Entry Permit Holder	
<b>Full Name:</b>	Beau Jack Buick
<b>Permit Number:</b>	ET-23-05053
<b>Union Represented:</b>	SDA Union
Worksite Entered	
<b>Business Name:</b>	Build a Bear TTP
<b>Industry:</b>	Retail Trade
<b>Address:</b>	Shop 39/976 North East Road Modbury SA 5092
<b>Date workplace entered:</b>	29/06/2025

**I Beau Jack Buick am of the opinion that the PCBU has contravened the WHS legislation relating to:**

	<b>Alleged Contravention</b>	<b>More information</b>	<b>Was the contravention rectified?</b>
PCBU Alleged Contravention 1	Hindering or obstructing the EPH to exercise a right while at the workplace	<p>Upon arrival, the assistant manager was confused about the purpose of the visit, and the store manager was contacted by phone as they were not on site. The store manager despite the permit holder explaining their rights under the Act advised the manager on duty that they were not able to allow the entry to occur.</p> <p>The general manager and store manager over the phone stated that only the store manager had authority to</p>	Yes

		<p>permit entry and denied access until authorisation was provided by head office.</p> <p>Despite repeated efforts by the EPH to explain their entry rights and provide education on the relevant section of the Act, the managers remained resistant and refused to review the legislation during the discussion.</p> <p>The General Manager &amp; Store Manager asked for time to coach the manager on duty on how to guide the EPH around the storeroom. During this discussion the General Manager advised unprompted that they "would not use the time to destroy evidence"</p>	
PCBU Alleged Contravention 2	Not maintaining a safe work environment	<p>Workers confirmed that the fire exit is "pretty often" blocked and that there is "not enough room" in the stock area, indicating an ongoing hazard and risk to safe egress in emergencies.</p> <p>The stock room was overcrowded with excess stock, some of which was old and unprocessed.</p> <p>Shelving units in the stock room had cardboard boxes stored on top of them, creating the risk of falling items, particularly due to the presence of mobile shelving.</p> <p>The manager stated there were no procedures known to them for maintaining safe stock levels, and workers echoed this, demonstrating a lack of appropriate risk control processes and awareness.</p> <p>Whilst waiting to be granted entry, the EPH could see through the stock room door that the fire escape was blocked. When eventually granted access, roughly an hour after arrival on site, the EPH found that the hazard (blocked fire exit) had been moved in a way that further obstructed safe movement</p>	No

PCBU Alleged Contravention 3	Unsafe use, handling and storage of plant, structures and substances	<p>The cart used for stock handling was frequently placed in locations where it obstructed the fire exit or walkways, and the manager confirmed that there was effectively no place to store it without doing so.</p> <p>Cardboard waste was allowed to accumulate. Only the manager on duty is able to use the cardboard compacter on site at Westfield TTP. They reported they could not leave the store with only non-managerial staff present to perform this action, leading to unsafe buildup of material.</p>	No
PCBU Alleged Contravention 4	Inadequate facilities or access to facilities	<p>Blocked fire exit not only represents an emergency risk but also restricts movement within the store, obstructing access to amenities or evacuation routes.</p> <p>The layout of the stockroom, combined with the volume of stock and storage carts, makes it difficult for staff to move safely and freely in the workspace,</p> <p>One worker noted that the facilities were not hard to reach with the cart, while another stated they do not use them, suggesting inconsistency in access or awareness.</p>	No